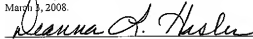


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March 3, 2008.


Deanna L. Hesler

PATENT
Our Case No. 10022/325

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
) Group Art Unit 2617
Eric A. Portman et al.)
) Examiner: Aung T. Win
Serial No.: 10/751,022)
) Conf. No. 3692
Filed: January 2, 2004)
)
For: DIRECTORY ASSISTANCE WITH)
MULTI-MODAL MESSAGING)

REQUEST FOR CONTINUED EXAMINATION AND AMENDMENT

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant has filed a request for continued examination (RCE) herewith. Prior to further examination on the merits, and in response to the Final Office Action mailed October 31, 2007, please enter the following amendments and consider the following remarks. An information disclosure statement is also being filed herewith, and consideration is respectfully requested. This RCE is being timely filed less than one (1) month after receipt of the Advisory Action mailed February 4, 2008, and a one (1) month extension of time is included herewith.

Claim amendments begin on page 2 of this paper.

Remarks begin on page 14 of this paper.